

# Northwest Orthopaedic Sports Medicine

875 Swift Blvd  
Richland, WA 99352-3592  
(509) 946-1654

PATIENT INFORMATION									
NAME (Last, First Middle)				MRN	SSN#	BIRTHDATE	LANGUAGE	SEX	
LOCAL ADDRESS		CITY, STATE ZIP			REFERRING PHYSICIAN		SECONDARY/BILLING ADDRESS		ETHNICITY
HOME PHONE	DAY PHONE		EMAIL ADDRESS		PRIMARY CARE PROVIDER		CITY, STATE ZIP		RACE
MARITAL STATUS	STUDENT STATUS <input type="checkbox"/> Full-Time <input type="checkbox"/> Part-Time		SMOKER (Y/N)?	VETERAN (Y/N)?	EMERGENCY CONTACT NAME		CONTACT PHONE	HOME PHONE	
PRIMARY EMPLOYER					SECONDARY EMPLOYER (if Applicable)				
ADDRESS					ADDRESS				
CITY, STATE ZIP					CITY, STATE ZIP				
WORK PHONE					WORK PHONE				

RESPONSIBLE PARTY INFORMATION (if Different than above)									
NAME (Last, First Middle)				SSN#	BIRTHDATE	LANGUAGE	SEX		
LOCAL ADDRESS		CITY, STATE ZIP			SECONDARY/BILLING ADDRESS (if Applicable)				
HOME PHONE	DAY PHONE		EMAIL ADDRESS		CITY, STATE ZIP				
MARITAL STATUS	STUDENT STATUS <input type="checkbox"/> Full-time <input type="checkbox"/> Part-time		SMOKER (Y/N)?	VETERAN (Y/N)?	PRIMARY CARE PROVIDER		HOME PHONE		
RELATIONSHIP TO PATIENT									

PRIMARY INSURANCE									
NAME OF INSURANCE COMPANY					POLICY#				
NAME OF INSURED					GROUP#				
ADDRESS OF INSURANCE COMPANY					COPAY AMT \$				
CITY, STATE ZIP			PHONE		DEDUCTIBLE \$				
RELATIONSHIP TO PATIENT					EFFECTIVE DATE		EXPIRATION DATE		

SECONDARY INSURANCE (if Applicable)									
NAME OF INSURANCE COMPANY					POLICY#				
NAME OF INSURED			SSN#	BIRTHDATE	GROUP#				
ADDRESS OF INSURANCE COMPANY					COPAY AMT \$				
CITY, STATE ZIP			PHONE		DEDUCTIBLE \$				
RELATIONSHIP TO PATIENT					EFFECTIVE DATE		EXPIRATION DATE		

I hereby authorize my insurance benefits be paid directly to the physician. I am financially responsible for any balance due. I also authorize the doctor or insurance company to release information required for this claim.  
I consent to the release of medical information from or to other doctors and health care institutions as is necessary to my care and treatment.

\_\_\_\_\_  
SIGNATURE OF PATIENT/GUARDIAN

\_\_\_\_\_  
DATE



**Authorization to Leave Personal Health Information by Alternate Means**

Patient Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

(Please check all that apply)

- May leave detailed message on voicemail at home number: (\_\_\_\_\_) \_\_\_\_\_
- May leave detailed message on voicemail at work number: (\_\_\_\_\_) \_\_\_\_\_
- May leave / release information with Spouse (Name): \_\_\_\_\_
- May leave / release information with other (Name): \_\_\_\_\_ (Relation): \_\_\_\_\_
- May leave detailed message on cellular phone number: (\_\_\_\_\_) \_\_\_\_\_
- May leave detailed message at a different location phone number: (\_\_\_\_\_) \_\_\_\_\_

Please provide an email address: \_\_\_\_\_

I do have / want to provide an email address

With my signature below, I acknowledge and understand that this information will be kept in my medical record and the above parameters will be abided by until revoked by me in writing. It is my responsibility to notify my healthcare provider should I change one or more of the telephone numbers listed above.

\_\_\_\_\_  
Signature of Patient or Guardian

\_\_\_\_\_  
Date

\_\_\_\_\_  
Printed Name

Effective: April 14, 2003 (Revised: October 24, 2014)

**Race (please mark one)**

- American Indian or Alaska Native
- Asian
- Black or African American
- Multi-racial
- Native Hawaiian or Other Pacific Islander
- White
- Other
- Decline

**Language (please mark one)**

- English
- Spanish
- Other (please list) \_\_\_\_\_

**Ethnicity (please mark one)**

- Hispanic or Latin American
- Not Hispanic or Latin American
- Declined



## Acknowledgement of Notice of Privacy Practices

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Our Notice of Privacy Practices provides information about how we may use and disclose the medical information that we maintain about you. It also explains how you can access this information. By signing, you acknowledge that you have reviewed the Notice of Privacy Practices of Proliance Surgeons, Inc., P.S.

\_\_\_\_\_  
Signature of Patient or Guardian

\_\_\_\_\_  
Date

\_\_\_\_\_  
Time

\_\_\_\_\_  
Printed Name

Effective: April 14, 2003 (Revised: September 23, 2013)

## Labor & Industry and/or Motor Vehicle Accident Information

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**DATE OF INJURY:** \_\_\_\_\_

Did this result from an Auto Accident?  **YES**  **NO**

Insurance Company \_\_\_\_\_

Claim# \_\_\_\_\_

Did this result from an accident at work?  **YES**  **NO**

State Industrial #: \_\_\_\_\_

Which medical office did you file your claim at? \_\_\_\_\_

## **Patient Financial Responsibilities**

Northwest Orthopaedic & Sports Medicine, a division of Proliance Surgeons is committed to providing you with the highest quality medical care. Because patients are ultimately responsible for the charges associated with their care, even when insurance is in place, you may find the following information helpful. We realize you have choices for your medical care and appreciate you choosing Northwest Orthopaedic & Sports Medicine.

### **Patient Responsibilities**

You can help ensure an efficient experience by assisting with the following:

- Providing us with your picture identification, insurance card and Social Security number to enable us to submit your claims timely and accurately
- Ensuring there is an authorization for our providers to treat you if it is required by your insurance, including obtaining a referral
- Providing us with copies of any pertinent medical records, including tests (MRI/CT/Arthrogram) and x-rays
- Paying your co-payment at the time of service
- Paying any additional amount owed when due
- Completing required incident/accident forms within 30 days of date of service
- Maintaining a current account with Proliance Surgeons at all times
- Providing us with at least 24 hours advance notice should you need to cancel or reschedule an appointment

Please note that co-payments, co-insurance and deductibles are a contractual agreement between you and your insurance carrier. We cannot change or negotiate these amounts.

### **Insured Patients**

We will bill your primary and secondary insurance carrier in a timely manner. If you are disputing payment with your insurance carrier or have a balance over \$100.00 with us, you must notify our business office and make payment arrangements.

**Co-Pays/Deductibles/Co-Insurance** – Please be prepared to pay for your portion of the charges on the date of service.

**Surgery** – If surgery is indicated, a pre-payment of both physician and facility fees is required for all elective, non-emergent procedures prior to the surgery being performed. Your out-of-pocket cost is estimated based on your benefits and our fees. Anesthesia and other providers are separate fees.

**Non-Participating Insurance** – If we do not participate in the insurance you have, we will file a claim as a courtesy. All unpaid claims will become your responsibility 45 days following filing and be immediately due and payable.

### **Uninsured Patients**

**Office Visits** – A \$250.00 deposit is required prior to the appointment. If visits and services are paid in full at the time of service, we offer a 20% discount (see exclusions below). Office visits may include x-rays, casting and materials at an additional charge. Charges are not finalized until chart notes are complete.

**Surgery** – For uninsured patients having surgery, we offer a 20% discount when charges are paid before or on the day of service (see exclusions below).

**Exclusions** – The discounts referenced above do not apply in cases of motor vehicle accidents, third party insurance claims or in other cases when the patient may be reimbursed in full.

Private pay patients who receive retroactive Medicaid coverage need to immediately notify our business office.

### **Motor Vehicle Accidents (MVA) Insured and Third Party Patients**

We do not extend discounts for MVA-insured accidents, third party insurance claims or in other cases when patients may be reimbursed in full. We will bill the MVA insurance carrier one time. The bill becomes your responsibility if not paid by the carrier in 30 days. We regret that we are not in a position to confer with attorneys or defer payment obligations while a case settles. If your personal injury protection benefit on your MVA policy is exhausted, we will bill your private insurance. If you do not have private insurance, we require a \$250.00 deposit at the date of service.

### **Workers' Compensation**

If your visit is work-related, we will need the case number and carrier name prior to your visit in order to bill the workers' compensation insurance carrier. If your workers' compensation claim is not yet accepted and you have no other insurance, we require a \$250.00 deposit that will be refunded after the claim has been opened.

### **Other Charges**

**No Show** – Please provide us with at least 24 hours advance notice if you need to cancel or reschedule an appointment. We may charge a \$25.00 fee for missed appointments.

Please provide us with at least 48 hours advance notice if you need to cancel or reschedule an appointment and an interpreter has been scheduled.

**Forms** – There is a \$15.00 charge associated with our completion of some forms; these forms will need 5-7 business days to complete. We require payment before returning the completed form to you. A signed Release of Information may also be necessary.

### **Payment**

**Payment Options** – We accept cash, checks, major credit/debit cards and money orders for payment (no post-dated or third party checks). We charge a \$40.00 NSF fee for any returned checks.

**Delinquent Accounts** – We charge a \$10.25 monthly account management fee on balances over 45 days old. We may assign an account to collections if balances are unpaid after 60 days. Patients assigned to collections may be denied additional service.

**Alternative Payment Arrangements** – If you are unable to pay your balance when due, please contact our business office to make alternative arrangements. Any patient with a past due amount may be denied additional service until the amount is paid or the patient is complying with an alternative payment arrangement.

**Bankruptcy/Prior Bad Debt** – Patients who have previously filed for bankruptcy or never satisfied their payment obligations for prior episodes of care with Northwest Orthopaedic & Sports Medicine or other Proliance Surgeons care centers may be required to pay for their portion of new charges at the time of service.

### **Assignment and Agreement**

I have read and understand Proliance Surgeons Financial Policy, and agree to its terms. I hereby assign all medical/surgical benefits to Proliance Surgeons who may bill certain insurance companies as a courtesy to me, and authorize a release of all information necessary to secure the payment of benefits. I understand that I am responsible for the bill for all services rendered to me or my dependents by Proliance Surgeons regardless of whether I have insurance and regardless of how much my insurance might pay. Any copayments, deductibles and non-covered charges that might apply will be paid at the time services are rendered unless other arrangements are specifically made in advance and late fees will be imposed on any balances older than sixty (60) days.

Print Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## PATIENT H&P FORM

Name: \_\_\_\_\_ Today's Date: \_\_\_\_\_  
Last First M.I.

Date of Birth: \_\_\_\_\_ Social Security #: \_\_\_\_\_ Height: \_\_\_\_\_ Weight: \_\_\_\_\_

E-Mail Address: \_\_\_\_\_ Date of last physical exam: \_\_\_\_\_

Race: \_\_\_\_\_ Ethnicity: \_\_\_\_\_ Language: \_\_\_\_\_

Primary Care Provider: \_\_\_\_\_ Referring Provider: \_\_\_\_\_

**CURRENT or CHIEF PROBLEM**

Date of injury or onset: \_\_\_\_\_ Location/Body Part: \_\_\_\_\_

How it affects you? \_\_\_\_\_

When it affects you, how long does it last? \_\_\_\_\_

Swelling, bruising, etc.,? \_\_\_\_\_

**PAST MEDICAL HISTORY** Do you now or have you ever had: (check  if "yes")

<input type="checkbox"/> Anemia	<input type="checkbox"/> Hernia	<input type="checkbox"/> Skin Disease
<input type="checkbox"/> AIDS/HIV	<input type="checkbox"/> Hepatitis	<input type="checkbox"/> Stroke
<input type="checkbox"/> Asthma	<input type="checkbox"/> High Cholesterol	<input type="checkbox"/> Thyroid Disease
<input type="checkbox"/> Arthritis	<input type="checkbox"/> Multiple Sclerosis	<input type="checkbox"/> Tumor (benign)
<input type="checkbox"/> Bleeding problems	<input type="checkbox"/> Osteoporosis	<input type="checkbox"/> Tumor (malignant)
<input type="checkbox"/> Diabetes	<input type="checkbox"/> Parkinson's Disease	<input type="checkbox"/> Ulcers
<input type="checkbox"/> High Blood Pressure	<input type="checkbox"/> Sexually Transmitted Disease	<input type="checkbox"/> None of the Above
<input type="checkbox"/> Heart Disease	<input type="checkbox"/> Seizure Disorder	<input type="checkbox"/> Other-

**PREVIOUS OPERATIONS**  Yes  No, please list:

Type	Year	Reason
1.		
2.		
3.		

Have you ever had a blood transfusion?  Yes  No What year? \_\_\_\_\_

**PRESENT MEDICATIONS**  Yes  No, please list including aspirin, laxatives, vitamins, herbs, and other supplements:

Drug Name	Dose (mg)	Frequency (times per day)
1.		
2.		
3.		
4.		

Other significant illnesses (please list): \_\_\_\_\_

Are you pregnant?  Yes  No Any previous fractures?  Yes  No Describe: \_\_\_\_\_

Have you had a Bone Density Study?  Yes  No If so, date of last scan \_\_\_ / \_\_\_ / \_\_\_ Where: \_\_\_\_\_

(Doctor Answer) Recommends a DEXA Scan?  Yes  No

**DRUG ALLERGIES**  Yes  No, please list:

Drug Name	Reaction (rash, difficulty breathing, etc.)
1.	
2.	
3.	

What is your primary pharmacy? \_\_\_\_\_ City/State \_\_\_\_\_

Patient's Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

**SOCIAL HISTORY**

Do you smoke?  Yes  No  Past—If yes, number/day and years smoked \_\_\_\_\_ Quit when? \_\_\_\_\_

Do you drink alcohol?  Yes  No Type and number of drinks/week \_\_\_\_\_

Do you use caffeine?  Yes  No Type and number of times consumed/week \_\_\_\_\_

Do you use drugs for reasons that are not medical?  Yes  No If yes, please list: \_\_\_\_\_

Do you exercise regularly?  Yes  No Type and amount per week: \_\_\_\_\_

Married  Single  Retired  Living Independently Number of children: \_\_\_\_\_

**FAMILY HISTORY**

Do you know of any blood relative who has, have had, or died from any of the following (include age)  check ALL that apply:

Cancer \_\_\_\_\_  Diabetes \_\_\_\_\_  Epilepsy \_\_\_\_\_

Heart Disease \_\_\_\_\_  High Blood Pressure \_\_\_\_\_  Psoriasis \_\_\_\_\_

Congenital Problems \_\_\_\_\_  Obesity \_\_\_\_\_  Asthma \_\_\_\_\_

Alcoholism \_\_\_\_\_  Tuberculosis \_\_\_\_\_  Thyroid Problems \_\_\_\_\_

Rheumatic Fever \_\_\_\_\_  Rheumatoid Arthritis \_\_\_\_\_  Stroke \_\_\_\_\_

None of the above have affected a blood relative

**SYSTEMS REVIEW** As you review the following list, please  check ALL which have significantly affected you:

**Changes?:**

- Chills
- Fatigue
- Fever
- Malaise
- Night Sweats
- Weakness
- Weight Gain
- Weight Loss

**Head:**

- Blurred Vision
- Double Vision
- Dysphagia
- Ear Drainage
- Facial Pain
- Headache
- Hearing Loss
- Hoarseness
- Nasal Congestion
- Ringing in ears
- Vertigo
- Vision Loss

**Respiratory:**

- Chest Pain (respiratory)
- Cough
- Dyspnea
- Recent Infections
- Known TB Exposure
- Wheezing

**Cardiovascular:**

- Chest Pain
- Cyanosis
- Heart Murmur
- Irregular Heartbeat/palpitations
- Leg Swelling
- Syncope

**Gastrointestinal:**

- Abdominal Pain
- Constipation
- Black Tarry Stools
- Diarrhea
- Heartburn
- Jaundice
- Loss of Appetite
- Nausea
- Vomiting

**Hematologic:**

- Bleeding
- Bruising
- Hematuria
- Frequent Urination

**Genitourinary:**

- Dysuria
- Urge Incontinence
- Urinary Incontinence

**Musculoskeletal:**

- Negative, except as noted in HPI and Chief Complaint

**Allergies/Skin:**

- Contact Allergy
- Itchy Skin
- Rash
- Skin Infections
- Skin Lesion

**Metabolic/Endocrine:**

- Cold Intolerant
- Hair Loss
- Heat Intolerant

**Neurological:**

- Difficulty Walking
- Dizziness
- Poor Coordination
- Memory Loss
- Muscle Weakness

**Paresthesia**

- Seizures
- Tremors

**Psychiatric:**

- Anxiety
- Depression
- Insomnia

**Immunological:**

- Asthma
- Bee Sting Allergies
- Contact Dermatitis
- Environmental Allergies
- Food Allergies
- Seasonal Allergies

Physician/PA \_\_\_\_\_ Date \_\_\_\_\_